



# BYSTANDER INTERVENTION TRAINING: FREQUENTLY ASKED QUESTIONS (FAQS)

**I can't seem to sign up for a training, what do I do?**

Spots CAN fill up fast. Instead of emailing us, please check back periodically for updated monthly public training dates!

**If I RSVPed, how do I get the Zoom link?**

Check your email for the link! Usually it is a personalized Zoom link for cybersecurity reasons.

**I got kicked off a training. What happened?**

Please DO NOT email us. Instead, sign up for another training. This most likely means we are at Zoom participant capacity, and we apologize.

**Why is the Zoom link expired?**

You might be in a different time zone! Because we're based in Chicago, we are hosting all trainings in Central Time.

**Can I schedule a private training for my company/organization?** Yes, if your company/org/group is in the Midwest! Email us at [antihate@advancingjustice-chicago.org](mailto:antihate@advancingjustice-chicago.org). Cost may vary depending on your company/organization.

**What's the difference between a private and public training?**

- Private training: We allow time at the end of the training for an organization-run debrief and antiracism conversation. This can be a meeting OR a webinar format.
- Public training: Mass webinar with little personalization and a little less Zoom interaction.

**I tried to attend a training, but it looks like the country I'm coming from was blocked. What do I do?**

We periodically block countries and/or limit attendees due to cybersecurity reasons. Generally, people from all countries are allowed to attend.

**Are you hosting any in-person trainings?**

We do not plan to do any in-person trainings for 2021 or 2022 for the time being, unless COVID-19 is significantly more contained.

**Do you offer this training in different languages?**

We are actively working to expand our trainings to other languages. We will keep you updated.

**Do you offer trainings regarding other antiracism topics?**

We are actively working to make more trainings. We will keep you updated.

**Why are you "actively working" on so many aspects regarding the training?**

This is a relatively new program and partnership - we started in August 2020 and demand has increased significantly. Please trust us when we say we are actively working :)